



Employability Learning Network Engagement - Performance Indicators Towards Service Level 3

Service Level 3

Your partnership's service integration can be described as:
Having good examples of success with clear lessons learnt

	PERFORMANCE INDICATORS TO SUPPORT CONTINUOUS IMPROVEMENT	SUPPORT OFFERED TO ACHIEVE THIS INDICATOR
1	Partners have a clear understanding of the type of services the partnership could start to share/integrate.	Take this up as an Agenda item within your meetings for fully discussion and agreement.
2	Our partnership has clear aims to move towards service integration.	Support with determining the most appropriate and impactful aims.
3	The strategy on how to achieve service integration has been agreed upon.	Support with determining the most appropriate and impactful strategy.
4	Partners have an appreciation of the challenges faced by organisations within the partnership and take this into account this when considering service integration.	Support to create an environment encouraging and supporting of wider information sharing. Support to hold an 'Information Sharing' day which would explore partner's roles and organisations, and the resulting service integration possibilities and limitations.
5	All action plans are designed in correlation with the aim and strategy of service integration.	Support determining how best to streamline action plans with aims and strategy.
6	All projects where services have been shared/integrated are continuously monitored and evaluated.	How-to guide' to evaluation.
7	There has been a recent review of the process for capturing information on service integration.	How-to guide' to evaluation. Support with bespoke review if appropriate.
8	Partners are able to challenge the thinking of each other on how services can be shared and integrated.	Support to create an environment encouraging and supportive of challenge.
9	New partners are invited to review the partnership's effect on local practice by integrating and sharing services.	Questionnaire to offer partners approximately 6 months after they join, which will allow them to review the partnership's effect on local practice by integrating and sharing services. Offer feedback to the partnership.