



## Employability Learning Network Engagement - Performance Indicators Towards Service Level 4

### Service Level 4

Your partnership's service integration can be described as:  
**Is resulting in innovation and creative solutions with high impact results**

	<b>PERFORMANCE INDICATORS TO SUPPORT CONTINUOUS IMPROVEMENT</b>	<b>SUPPORT OFFERED TO ACHIEVE THIS INDICATOR</b>
<b>1</b>	Partners have identified the type of service/s that could be share or integrated and have put them forward for project work.	A working group could be set up to deal with this and support can be requested to determine the specific service and who should champion these.
<b>2</b>	All partnership aims have been agreed upon and are reviewed every 6-12 months.	Support with determining the most appropriate and impactful aims, including how and when to review this.
<b>3</b>	The partnership strategy has been agreed upon and is reviewed every 6-12 months.	Support with determining the most appropriate and impactful strategy, including how and when to review this.
<b>4</b>	Partners are fully aware of the challenges faced by organisations within the partnership, and, service integration is designed to work with and minimise these challenges.	Support to create an environment actively promoting and supporting wider information sharing. Support to hold regular 'Information Sharing' days which would build on the positive results from current activities.
<b>5</b>	All action plans are designed in correlation with the aims and strategy, and are flexible.	Support determining how best to streamline action plans with aims and strategy while ensuring maximum flexibility.
<b>6</b>	All projects where services have been shared/integrated are continuously monitored and evaluated and key learning fed back into the partnership.	How-to guide' to evaluation.
<b>7</b>	There has been a recent rigorous review of the process for capturing information. These reviews are scheduled every 6-12 month intervals.	How-to guide' to evaluation, including how best to schedule reviews. Support with bespoke review if appropriate.
<b>8</b>	The partnership is able to respond quickly and efficiently to outcomes of the evaluation processes, with the learning leading the way forward.	Support determining how best to respond quickly and efficiently to evaluation outcomes.
<b>9</b>	New partners are requested to review the partnership's effect on local practice by integrating and sharing services.	Questionnaire to give partners approximately 6 months after they join, which will allow them to review the partnership's effect on local practice by integrating and sharing services. Offer feedback to the partnership.