

NHS Welfare Reform, Health and Employability Forum
15th March 2017
10am-12pm
Teachers Building
Glasgow

Present: Lisa Buck (Chair NHS GG&C), Donna Burnett (NHSHS), Alison Newman (NHSHS), Margaret Dickson (NHSHS), Anne Ramsay (NHSHS), Wendy Third (NHS Tayside), Aileen Tait (Tayside), Jacqueline Brown (SG), Maggie Vooght (NHS A&A), Sylvia Baikie (NHS Lothian), Kate Burton (NHS Lothian), Jeanette Hagerstrom (SG), Carol Chamberlain (NHS Lanarkshire), Louise Cook (DWP), Helen Tomison (DWP), Debbie Nelson (NHSGG&C)

Video/Tele Conferencing: Linda Leighton- Beck (NHS Grampian), Margaret Brown (NHS Highland),

Apologies: Neil Hamlet (NHS Fife), Joanne Farrow (SG), Gabe Docherty (NHS Lanarkshire), Marlene McMillan (NHS A&A), Judy Gibson (SG), Allyson McCollum (HS Borders)

	Discussion/Outcome	Action
	<p>Introductions/Apologies Everyone introduced themselves to the group and LB shared apologies from those who were unable to attend.</p>	
	<p>Actions The Actions from the previous meeting were discussed, agreed and thanks were given to all for completing. NHS Forth Valley & Western Isles have still to be visited regarding the Welfare Reform Outcome Focused Plan (OFP) Alison will organise with Kate and Margaret. NHS A&A looking for representation from DWP to co-facilitate Employability and Health training across 3 hospitals in NHS A&A. LC agreed to look into this for MV. Margaret Dickson has agreed to map the eLearning tools across the boards ensuring that Employability, Financial inclusion, Welfare Reform and Vocational Rehabilitation eLearning Resources are included. The aim will be for the group to look at sharing resources if useful. Alison Newman will assist. All members of the WRHEF to contact Margaret with either links or information that is available in their area in relation to eLearning modules. Highland –FP agenda, SG published its response to both reports that came out last week from the Fuel Poverty Rural Task Force and this is currently being looked at. An Energy Carer Proposal from Lochalsh and Skye Housing Association (which was developed on behalf of their group) one of the actions from the Scottish Government is that they are funding a Pilot Home Care Advice Project in 2 rural areas based on the Energy Carer Proposal. This will include getting an academic review of the fuel poverty definition by summer 2017 then later on in the year they will publish a consultation on Fuel Poverty Strategy and bring in a Warmer Homes Bill in 2018. The Discharge Pilot with HES in Sutherland is going well. There will be a meeting in April to look at extending this pilot to community based staff in Sutherland. In Highland the community planning element are moving towards 9 community partnerships that will be delivering on adult services and children’s services plan as well as the other requirements under this legislation. A briefing on Fuel Poverty has been carried out on all 9 of these CPPs.</p>	<p>AN</p> <p>LC</p> <p>MD &AN</p> <p>ALL</p>
	<p>Kate Burton – Scotland’s Social Security Powers A few weeks ago the report on the consultation on Scotland’s new social security powers was published and a link was circulated. The Contributions of the Forum were included within this consultation. There are a number of things being taken forward, the first is:</p> <ul style="list-style-type: none"> • The Benefit Uptake campaign (information on the 1st stage of this campaign came out last 	<p>Attached Link at bottom of page</p>

<p>week) this is to try to increase the number of people receiving benefits as many people who are entitled to and require these benefits do not claim. From a health perspective, there is a need for a more targeted campaign, we have offered to support future campaigns.</p> <ul style="list-style-type: none"> Supporting Advice Service – The Minister was very impressed at a recent visit to Taybank Surgery in Dundee where they have a Welfare Rights Adviser embedded in the Practice team. This Practice along with 2 others in Edinburgh have been part of a social return on investment study (link below). We are now gathering evidence of the effectiveness of co-locating Advisers in Practices and best practice in doing this. A briefing has been done on this model of practice for the Social Justice Team at SG who have prepared a submission for the Minister for Social Security. Connections have been made between this work and similar work being carried out in the East End of Glasgow, funded by Joseph Rowntree Foundation, delivered in partnership with The Wheatley Group & Deep End in Glasgow. Guidance is being drawn up on how you might setup up Welfare Rights Advice in General Practice. <p>Assessments; Mini Mishra from the CMO Team is leading work to explore the requirement for automatic entitlement to ill health and disability benefits for some people. This is in place for terminally ill people in the current system, however SG is keen to determine whether this should apply to some other claimants.</p> <p>Social Security and Health Linda de Caestecker, DPH NHS Greater Glasgow and Clyde has taken on lead role responsibility for Social Security on behalf of Directors of Public Health Group. She will be supported by Health Scotland (led by Donna Burnett) from a health inequalities perspective, ScotPHO (led by Martin Taulbut) from a health data perspective and ScotPHN (led by Kate Burton) from a NHS perspective.</p>	KB
<p>Scottish Government – Jeanette Hagerstrom Fair work Directorate A re-structure is currently being carried out within the Fair Work Directorate and will have one division working around pre-employment support and another working on in-work support. The new service from 1st April 2018 “Fair Start Scotland” is out to tender and will be one service focussing on vulnerable groups and those with disabilities and health issues. The Scottish Government published a Disability Delivery Plan: Fairer Scotland for Disabled People. This includes commitment to supporting people with disabilities and long term health conditions across all areas of life with 5 themes including work, income & employment. A lot of this work sits on the Fair Work Directorate and links in to health areas. There is a commitment to reduce the disability employment gap by 50%. Work is also underway to improve integration and alignment of employability support with other policy areas and health is one of the early priority areas being addressed. Donna Burnett represents health on an integration and alignment short life advisory group. During April there will be a Disability Employment campaign funded by SG. This will focus on providing support for employers and individuals in order to raise awareness, develop case studies and will be linked to DWP’s Disability Confident Campaign and Access to Work.</p> <p>Action Points:</p> <ul style="list-style-type: none"> SB will forward questions regarding the IPS model to Alison and this will be sent to Jeanette. WT suggested NHS might also take a look at bidding for contracts. 	SB&JH WT
<p>Donna Burnett – NHS Health Scotland The Housing Minister has confirmed the NHS’ involvement in terms of tackling Fuel Poverty. The academic review of the definition of fuel poverty included the group set up from SCOTPHN to offer support via Phil Mackie (NHS Health Scotland) and also Professor Liddle from Ireland. Employment Support Integration & Alignment of Employment Support Services with other policies, there focus on alignment in integration of health& DB sits on an advisory group as an adviser continuing to work towards Health & Employability understanding and we held an event in the Lighthouse discussing what works well, the paper was created and top of list:</p>	

<ol style="list-style-type: none"> 1. IPS extending approaches Employability Programmes similar to West Dunbartonshire model with trials on clients with different conditions (physical and social). 2. Providing funding direct to NHS teams instead of a health and social care partnership instead of bids. Recognise meaningful activity i.e. training, volunteering etc and step towards improving health. 3. Pre-Work support including clinical input, case management and Practitioner working together. 4. Adult work placements within the NHS and other public sector organisations 5. OT community clinics (similar to model in NHS Lanarkshire) via GP or library. Also a discussion around high demand for clinical services such as MSK and how in some parts of the NHS patients have been discharged for not attending, the suggestion was how employment services could support people by helping to ensure no missed appointments. <p>Donna will forward a paper on this and it will be circulated to the group.</p> <p>Employability – The Scottish Local Authority Economic Development “SLAED” informed that the UK Government has written to all Chief Executives of Local Authorities to invite notes of interest around supported employment. Make a point of knowing your LA’s and what’s happening in your area.</p> <p>Green Paper– HIDG have submitted a response.</p>	DB - AN
<p>Jacqueline Brown DWP and Scottish Government Experience Panel</p> <p>DWP</p> <p>PIP – 2nd Scottish Stakeholder forum has taken place and has a range of stakeholders and members from various health agencies as members. The PIP programme was spoken about and an online survey will go out to people in receipt of PIP and ESA with regards to user service user experience with regards to various processes. The stakeholders discussed various topics for example; 65% of appeals are overturned in Scotland because in Scotland over 90% take a representative along with them as apposed to the rest of the UK where only 20% will take a representative with them. 5-10% take up offer of revised decision rather than going to appeal. ATOS stated that over ½ of the referrals they get have more info from DWP that they have gathered before an assessment which allows them to make a decision.</p> <p>Mobility is sitting at 36% on PIP compared to 46% that was on DLA. Ministers are currently looking at the appeals process and the surrounding issues. Ultimately DWP want to have a direct line to ATOS for clarification. ATOS are currently piloting a factual report from GP’s, as well as issuing insight reports in April to services they provide i.e. a new toolkit.</p> <p>Scottish Government</p> <p>This new post will be within the Engagement and Comms Team within the Social Security Department of Scottish Government.</p> <p>The Minister gave a response following the Social Security Consultation in which she referred to experience panels and the advisory group being set up to look at different aspects of the findings. Jim McCormack from the JRF will be the Chair, Chris Kreegan from Scottish Consortium for Learning Disabilities and John Dickie from CPAG will also on this group.</p> <p>Experience Panels –there have been 2 events and another is planned on 20th March where stakeholders are invited (50 approx) and informed that the experience panels are part of a research project.</p> <p>The Minister is committed to listen to over 2k users over the next 4 years via call centre call in, Facebook, website and twitter. The DWP are issuing mail drop in partnership of 18k letters to clients in receipt of benefits or received benefits within the last 12 months asking them to take part in the pilot. There is a 10 week window to get service users involved and engaged, thereafter the SG will work with the experience panels looking at themed activities, communication and developing engagement for social security.</p>	
<p>Helen Tomison and Louise Cook - DWP</p> <p>Permitted work rules are changing from start of April allowing clients to remain engaged in some type of work without the impact on benefit regardless of whether they are going to be in the work</p>	

To liaise and organise meetings regarding eLearning tools. Highland & Grampian both are out of date, all have to include Employability, Financial Inclusion, Welfare Reform and Vocational Rehabilitation.

Alison Newman

To arrange OFP visit to Forth Valley and Western Isles for Kate Burton and Margaret Dickson Shelter Scotland have produced a WR module on behalf of NHS Fife
NES have a digital Platform and their eLearning project lead is Gillian Flett – they are currently looking at resources that can move over. This is “Live” and are awaiting on each board “buying in”; the problem is compatibility, ownership, potentially financial from LearnPro to move modules over and their evaluation criteria however our L&D could re-create this.
A2L site on Improvement Services (mainly used for LA’s) however NHS have a user tab and they also have WR and Fi modules on this site.

Wendy Third

Look at bidding for contracts (IPS model)

Sylvia Baikie

To send email of questions in relation to the IPS model to Alison Newman and AN will forward to Jeanette Hagerstrom.

Jeanette Hagerstrom

Reply to Sylvia Baikie’s email in relation to the IPS model (Sylvia Baikie)

DWP

Permitted Work Rules....?

Number of appeals in Scotland - **Helen**

Financial payments to ESA claimants - **Helen**

DWP representative to co-facilitate Employability and Health training across 3 hospitals in NHS A&A – **Helen and Louise for Maggie Vooght NHS A&A**

DWP Visiting Officer – Pat Kellachan has agreed to attend. - **Done**

Linda Leighton-Beck

Summary of Building Capacity and Capability – this will be forwarded to Alison (September 12th)...?

ALL

Information to Margaret Dickson regarding information that is available in each HB area regarding eLearning around Welfare Reform, Employability, Financial inclusion and Vocational Rehabilitation. AN to send Margaret’s email address to all members

LOCAL UPDATES TO ALISON 4 WEEKS IN ADVANCE OF NEXT MEETING