

NHS Welfare Reform, Health and Employability Forum
12th September 2017
10am-1.30pm
Teachers Building
Glasgow

Present: Lisa Buck (Chair NHS GG&C), Alison Newman (NHSHS), Margaret Dickson (NHSHS), Elizabeth Afolyan (NHSHS), Wendy Third (NHS Tayside), Aileen Tait (Tayside), Jeanette Hagerstrom (SG), Andrew Russell (SG), Marlene McMillan (NHS A&A), Shirley Cuzen(DWP), Debbie Nelson (NHSGG&C)

Video/Tele Conferencing: Linda Leighton- Beck (NHS Grampian), Margaret Brown (NHS Highland), Allyson McCollum (Borders) – Telephone conference failed.

Apologies: Joanne Farrow (SG), Carol Chamberlain (NHS Lanarkshire), Maggie Vooght (NHS A&A), Judy Gibson (SG), Allyson McCollum (HS Borders), Evelyn Johnston, Sylvia Baikie (NHS Lothian), Kate Burton (NHS Lothian), Donna Burnett (NHSHS), Louise Wilson NHS Orkney), Cathy Rice (NHSGGC), Jacqueline Brown (SG), Elspeth Russell (NHS Lanarkshire)

Guest Speakers: Douglas Sinton (DWP), Dr Ewan MacDonald (Glasgow University SOPIE Project)

	Discussion/Outcome	Action
	Douglas Sinton gave a presentation on DWP's role in helping vulnerable people access DWP – this presentation will be sent to the group. Dr Ewan McDonald presented his data around the SOPIE Project (Supporting Older People into Employment). This data will not be forwarded to the group however once the report has been published Dr McDonald will send Alison a copy for distribution. There was an opportunity to ask some questions at the end of each presentation.	AN AN
	Introductions/Apologies Everyone introduced themselves to the guest speakers. Alison announced the apologies. Lisa discussed the attendance level and the forum agreed that this forum is too valuable to lose.	
	Actions The Actions from the previous meeting were discussed, agreed and thanks were given to all for completing. The Outcome Focused Plan (OFP) was discussed and Margaret is currently working on the layout of this information. Margaret Dickson reported that she was not able to fully map the current NHS Employability related training due to a low response rate. All HB Learning tools that include Employability, Financial Inclusion, Welfare Reform and Vocational Rehabilitation should be forwarded to AN for sharing amongst the forum. Margaret will look at consistency and the possibility of HS developing a Learning Tool that can be placed on our VLE and shared throughout each board. MMcM is currently in the process of purchasing a leaning module for A&A which includes Fuel Poverty and Income Poverty. MMcM will share this information with MD. All other actions have been complete.	ALL MMcM
	DWP Update –Shirley Cuzen Shirley introduced herself to the group and provided an update on the Single Payment Service. This service has been extended to March 2018 then be replaced by I-MOVO, this will start December 17/January 18. The aim is to assist clients that do not have a bank account. Universal Credit – the rollout schedule is available on Gov.uk The Health and Work conversations are now in place and will be up and running by 22 nd September	

<p>throughout all Job Centres. A mandatory Health and Work conversation will take place for all new ESA claimants around week 4 however this will be at the discretion of the work coach.</p> <p>State Pension Digital Service – now live and can be review/amended if clients wish to adjust their contributions.</p> <p>Hardship Payments – Have been extended to help clients with mental health conditions and or homelessness clients not just claimants with a long term physical condition or lone parents. Extra protection has been put in place for clients in receipt of JSA and have been sanctioned. There is instant access to this payment and claimants do not have to wait 2 weeks, these regulations will come into effect in October 2017.</p> <p>PIP – rollout, next phase started 1st September where 18k DLA claimants have been selected at random and they have been invited to claim PIP.</p> <p>Disability 2 Ticks – this has now closed and been replace by the Disability Confidant Scheme. This is to encourage employers to make reasonable adjustments for employees and provide information about what assistance/grants are available for them.</p> <p>There are 4 Lead Community Partners, one in each area of Scotland (North, South, East and West) with each district having 5 Community Partners albeit still some vacant roles.</p> <p>MD gave a brief overview of the Community Partner Event due to take place on 3rd November (re scheduled date), AN will re-send the DWP Community Partner Event information via email</p>	<p>AN</p>
<p>NHS Health Scotland – Margaret Dickson</p> <p>Welfare Reform Outcomes Focussed Plan (OFP) – most of this work is complete and almost ready to share with the forum. Margaret plans to visit each health board and offer support starting end of 2017 early in 2018.</p> <p>Margaret will look into the eLearning modules and will re-open discussion with Health Scotland’s L&D Team regarding a platform that could be shared throughout the Health Boards, this will be fed back to the forum.</p>	<p>MD</p> <p>MD</p>
<p>Scottish Government – Jeanette Hagerstrom</p> <p>Senga Cree has been seconded in to this team and is working on the Single Gateway from an Employability point of view. JH and Andrew Russell are working on the Disability Action Plan that was published last year. This will support more disabled people and those with long term health conditions back into work. One of the main commitments is to half the disability and employment gap. Over Autumn JH and AR will engage with partners, employers etc. to gauge how to half this gap – the key is to stop people falling into unemployment in the first instance. There will be an Engagement event on 2nd November in Glasgow (half day event), which will be looking at involvement from a health perspective and from all groups. JH will be in touch to discuss.</p> <p>Fair Start Scotland (FSS) will include employability programmes as well as the Single Gateway along with integration and alignment. FSS have an ambition of having a more integrated and holistic approach and this will be starting April 2018. In October we will know who will be delivering this service in the 9 areas.</p> <p>Scottish Government announced the 13 successful bids in August of the Integration and Alignment fund of £2.5m. Projects focus upon integrating employment support within health, justice and housing. Successful bids can be seen here http://www.employabilityinScotland.com/policy-and-partnership/integration-and-alignment/</p> <p>The First Minister announced funding of £500k for the Workforce Equalities Fund. This is to reduce employment inequalities and will be open in Autumn until the end of the year.</p>	<p>JH</p>
<p>Local Updates (Please refer to local update paper)</p> <p>Highland</p> <p>Margaret Brown - Sandra (HWL) is keeping an interest in Employability and has been in discussions</p>	

with partners about support via NHS Highland to become “Job Ready” for clients. Still in early stages and any information will be fed into the group.

Grampian

LLB - Making Every Opportunity Count (integrated approach to inclusive prevention) videos have been placed on NHS Grampians intranet showing real cases where people have been advised of cash in your pocket, they have also triaged people and directed them the correct agencies for information, showing that if there is a need there is help attitude.

Ayrshire & Arran

MMcM – Welfare Reform and Mitigation is only part of the role that A&A are working collaboratively on to inform and advise by getting this programme of work on the agenda and giving the best advice at the right time.

Looking at combining income inequality and fuel poverty by trying to incorporate the question into technology enabled care and also on admission which will have the ability to provide a triage with direct referrals into 10-12 advice services. A&A are also looking at providing lunchtime sessions with staff and HES to improve referrals and pathways.

Tayside

AT and WT (more detailed information is in the handouts)

Single Gateway will be in Dundee, this is still in the early stages and the logistics along with partnership working are being looked at. A site has been identified and this will hopefully be up and running by April 2018 and will run for 2 years. This is still in the early stages and partnership working is also being looked at.

Universal Credit – full service hits Dundee 8th November and there are a lot of concerns. Dundee are looking at mitigating the impacts of this over the festive period by raising awareness on ALL platforms and increasing the support available.

Dundee Service Centre will be delivering UC and with Tayside’s partnership working any issues that arise should be resolved quickly. WT will be liaising with this service on how this will look, what is required and co-location services (Single Gateway) will also be involved.

The advice Centre in Ninewells Hospital is encouraging and with the staff training that is being provided it leads to the biggest challenge which is developing referral pathways and encouraging inequalities sensitive practice along with referral by clinical staff into advice services but not just the advice centre, across the board. Tayside are providing staff training to support this.

Currently working with the nursing directorate in Tayside looking at how to include questions around finance, work and income at the discharge stage.

Had a very productive visit to the QE Hospital with Jane Beresford (NHSGG&C) which was very helpful and discussed similar issues regarding referral pathways.

Glasgow

LB & DN (more info in the handout)

DN discussed forward planning of the logic model which is due to be updated at the end of September. Once this has been done and any changes made it will be shared.

Debbie thanked Tayside and Lanarkshire for their help and advice in the creation of a business case for the development of a NHSGGC “Crisis App”. NHSGGC’s Strategic Financial Inclusion Group will be approached for funding. AT suggested that it would be beneficial for DN to speak to Deborah Gray from Tayside for mapping advice.

LB discussed work planned against 3 outcomes – Financial Inclusion Strategy, Employability and Health & Welfare Reform Frameworks and explained that this is the three mechanisms that most of their work is planned around.

Lothian

