

Welcome to the first edition of the Single Health and Work Gateway newsletter!

In November 2017 Employability Minister Jamie Hepburn announced the two-year pilot scheme which will launch in summer 2018 in Fife and Dundee. In this issue we look at what the Single Health and Work Gateway is, who can access it and why it is being launched. We also highlight how it will be implemented and what it aims to achieve!

What is the Single Health and Work Gateway?

The Single Health and Work Gateway is a 2 year trial of a new access channel and enhanced and aligned core health and work services. This will act as a single point of contact for health and work support for people in Fife and Dundee, as well as employers, healthcare professionals and Job Centre Plus. It will allow people with health issues or disability who are struggling to stay at work or recently unemployed, to get fast access to support. The project includes a full evaluation process and predictive analytics element.

Who is the Single Health and Work Gateway for?

The Single Health and Work Gateway is for people who are:

- at risk of falling out of employment due to health conditions/disability
- recently unemployed/economically inactive due to health conditions/disability.

And

Employers in the Fife or Dundee City area who require general or specific advice and support on health, disability and work issues can also access this through the Single Gateway.

How will it be implemented?

Funding for the project has come from UK Government Work and Health Unit Innovation Fund and from Scottish Government. A national team within Scottish Government is working with local project leads, teams, services and wider partners in each pilot location. A programme of improvement work will help ensure that individuals and businesses who need support are able to access this at the earliest stage possible. A predictive analytics tool will be developed to improve the way in which we can identify and "triage" people who are at risk of falling out of work.

Aims and Outcomes

Make it easier for those who need support to get help when they need it



Support people to move into and remain in sustainable employment



Reduce health-related absenteeism, job loss and improve levels of productivity

Pre-Go Live

Go Live - Testing

Go Live

Interim Evaluation

End of Pilot

March '18

May '18

July '18

July '19

July 2020

Why launch the Single Health and Work Gateway?

There is already much potential early intervention support in place however the support landscape is not always easy to navigate. The Single Health and Work Gateway aims to provide a more streamlined route into and through the networks of health and work support available.

Referral into the Gateway:

Self-referral

Employer

Affiliated Services (health professionals, Job Centre Plus, housing associations)

Telephone

Internet

Key Contact Details

Senga Cree, National Lead:

✉ senga.cree@scot.gov

Kathryn Paterson, Improvement Lead:

✉ kathryn.paterson@gov.scot

Wendy Third, Dundee Lead:

✉ wendy.third@nhs.net

Ali Hynie, Fife Lead Contact:

✉ a.hynie@nhs.net

Darren Kelly, DWP Contact Dundee:

✉ DARREN.KELLY1@DWP.GSI.GOV.UK

Phil Martin, DWP Contact Fife :

✉ PHIL.MARTIN1@DWP.GSI.GOV.UK

Evaluation

Being able to capture the outcomes the model achieves is a core component of the pilot. An initial Evaluation Feasibility Study for all of the project elements has been carried out by the NHS Health Scotland Evaluation team in conjunction with key academic, clinical, managerial and statistician stakeholders. This recommended a number of studies including a process evaluation to generate learning about the implementation of the model and the Predictive Analytic tool. The procurement process for this is well underway.

Overview of the Single Health and Work Gateway

