

National Delivery Group

Note of Meeting

3rd June 2016

The Prince's Trust Wolfson Centre | 15 Carlton Court | Glasgow | G5 9JP

Welcome and introductions: Prof. Alan McGregor

Alan welcomed everyone to the meeting and thanked the Princes Trust for hosting the meeting once again in their Glasgow office.

Fair Work Framework

Debbie McCall, Scottish Government Promoting Fair Work Team presented attendees with an overview of the Fair Work Convention and the publication of the Fair Work Framework. The remit for the Convention over its first year was to drive forward the Fair Work agenda by producing a Fair Work Framework.

The Framework was published on 21 March 2016 and it sets out its vision that, **by 2025, people in Scotland will have a world-leading working life where fair work drives success, wellbeing and prosperity for individuals, businesses organisations and society.** The Framework identifies 5 dimensions to Fair Work:

- An effective voice
- Opportunities to progress within the workplace
- Job Security
- Fulfilment
- Respect

Scottish Government Update

Mike McElhinney, Scottish Government Employability Team delivered a powerpoint presentation on the development of Scotland's devolved employment services. He outlined some of the challenges and reflected upon the information gathered from the 2015 Employability in Scotland consultation, input from Scotland's Devolved Employability Services Advisory Group and a variety of stakeholder engagements as a means of ensuring that these new services are targeted appropriately and meet the complex requirements of the people concerned.

Mike also highlighted the new Ministerial team with responsibility for Employability:

- Deputy FM and Cabinet Secretary for Education and Skills, John Swinney
- Cabinet Secretary for Economy, Jobs & Fair Work, Keith Brown
- Minister for Business, Innovation and Energy, Paul Wheelhouse
- Minister for Employability and Training, Jamie Hepburn

Open session - What's New?

Attendees were invited to share/update on new activity and challenges in their respective fields. They commented as follows:

Challenges	Opportunities
Addressing repetitive system failures	Public Sector Reform
Effectiveness of Level 6 Employability Fund apprenticeships	New Employability Services
Required early intervention in Employability Fund	Use budget more effectively
ESF – Lack of part time provision	EF funding – opportunity for alignment
Review provision of positive outcomes	Early intervention for health conditions
Cuts in Employability Fund	Opportunities for collaborative working
Number of clients with health conditions and more complex needs	UC provides
Clarity regarding sources of funding	Legislate Employability in LA's as in SG
Regionalisation for colleges	DYW stops people being left too long
	Better continuity for clients
	LA wrap around services

“Models of collaborative working in Employability” – Governance Discussion

Daniela Latina, Strathclyde University invited attendees to discuss in groups what they think is working well in terms of partnership and governance structures within employability. Feedback from tables was varied and reflected comments including more effective mapping of services at local levels. Daniela will develop her research further through individual interviews.

Jobcentre Plus Update

Stephen McConnachie provided information on how Jobcentre support for customers is changing and developing, to give those partner organisations represented at the NDG information that can be used in planning their own services, to help ensure that our support services join up to help minimise rubbing points, minimise duplication and to help identifying and plugging of gaps in provision.

He highlighted that the same was true in reverse. The more DWP JCP knows about partner organisation's services the more joined up they can be. So he hoped this dialogue could be continued locally.

There are changes to both current and future elements of the employability journey. This includes Programme changes e.g. English Language Requirements (contract ended 4 March 16) and Work Choice / Work Programme (last referrals March 17 with the future of the Work and Health programme in Scotland resting with Scottish Government); and internal DWP JCP changes e.g. JCP will have the claimants for the first 24 months on the journey (rather than the first 9/12 months). With the rollout of Universal Credit DWP JCP are moving to a work coach delivery model where work coaches will see the same people regardless of which benefit they are on from

day of the claim until they move into work and beyond. DWP JCP are also recruiting extra work coaches across GB to reflect this.

AOB and Close

Alan thanked everyone for their attendance and the Princes Trust for hosting the event. Next meeting will be held Tuesday, 15 November 2016.